Swift SunGuide Center November, 2014 Monthly Operations Report



SWIFT SUILOUIDE CENTER outhWest Intergency facility for Iransportation



This is the FDOT District 1 Swift SunGuide Center Monthly Operations Report, for November 2014. This Report contains the numerical data and counts that were derived from the SunGuide System events created by the operations staff.

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Please note that all times in this report are HH:MM format except where specifically noted.



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Definitions

- RISC RISC is an acronym for "Rapid Incident Scene Clearance". This is an innovative program developed by FDOT that helps the incident response community to meet the Florida's Open Roads Policy goal of safely clearing major highway incidents and truck crashes in 90 minutes or less. It is an incentive-based towing service program that requires specialized equipment and trained operators to quickly remove wreckage from the roadway.
- ESS ESS is an acronym for "Emergency Stopping Site". ESS are improved areas located on the state right-of-way near the freeway mainline that are used by motorists, Road Rangers, law enforcement, fire rescue, and other public service vehicles as a safe location to temporarily relocate from the interstate.
- SBCS The Safety Barrier Cable System is a continuous string of instrumented cables along the right-of-way fence on Alligator Alley on I-75. If a vehicle runs off the roadway and hits the cable, an alert is sent to the RTMC which allows for quick response to that incident.
- Incident An incident is an unplanned traffic occurrence that blocks lanes of travel, causes an abnormal traffic disturbance, or requires DMS activation. Examples of incidents include crashes, abnormal delays, emergency road work, road closures, flooding, police activity, child abduction alerts, etc.

** Please note that pre-planned road work and normal rush hour delays are not considered incidents.

- Event An event is any roadway activity that is recorded by the SWIFT SunGuide Center including lane blocking incidents, congestion, scheduled construction, emergency road work, shoulder lane closures, disabled vehicles, abandoned vehicles, etc.
- Emergency Road Work This is an event type that describes situations where non-scheduled road work is necessary or whenever normally scheduled road work remains active past 6 AM or 4 PM on weekdays (into the potential rush hour time frame).

Road Ranger Events - Number of events in which a Road Ranger was dispatched and/or arrived on scene.

Road Ranger Assists - Number of activities performed by the Road Rangers when on the scene of an event.

Incident Levels:

- Level 1 Incidents of any duration that do not close travel lanes (shoulder incidents, delays, event delays, etc.) or the "Start Time" to "Clear Time" duration of a lane closing (not road closing) incident is estimated to be < 30 minutes.
- Level 2 The "Start Time" to "Clear Time" duration of a lane closing incident is estimated to be 30 minutes or greater but less than 2 hours. This does not include a full closure of the roadway.
- Level 3 The "Start Time" to "Clear Time" duration of a lane closing incident is estimated to be 2 hours or greater or all travel lanes are blocked on any roadway or ramp. Significant area-wide congestion is expected (but not necessary).

Please note that all times in this report are in HH:MM format except where specifically noted.

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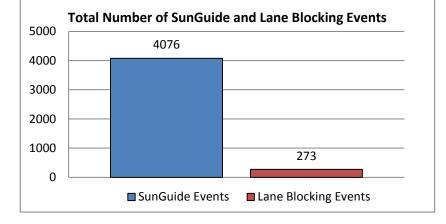


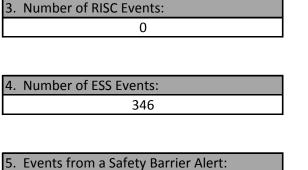


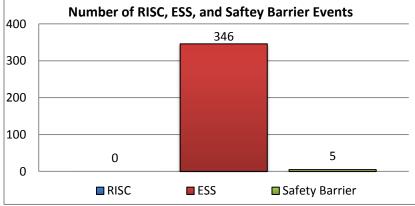


1.	Total Number of SunGuide Events:
	4076

2.	Number of Lane Blocking Events:
	273



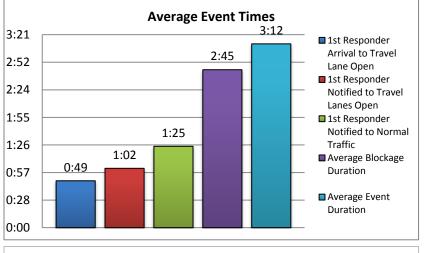




6. Average Open Roads Policy &						
Normal Traffic Times for I-75 Incidents						
Average Incident Duration From First	0:49					
Responder Arrival to Travel Lane Open	0:49					
Average Incident Duration From First	1:02					
Responder Notified to Travel Lane Open	1.02					
Average Incident Duration From First	1:25					
Responder Notified to Normal Traffic	1.25					

5

7. Average Blockage/Event Duration -						
For All Lane Blocking Events						
Number of Events	4076					
Number of Lane Blocking Events	273					
Number of Secondary Incidents	26					
Average Blockage Duration	2:45					
Average Event Duration	3:12					



Note: Table 6 includes lane blocking incidents for I-75 and only includes Crash, Debris on Roadway, Disabled Vehicles, Emergency Vehicles, Flooding, Other, Pedestrian, Police Activity, and Vehicle Fire Events.

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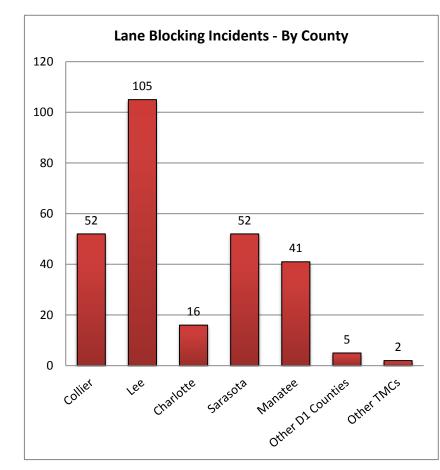


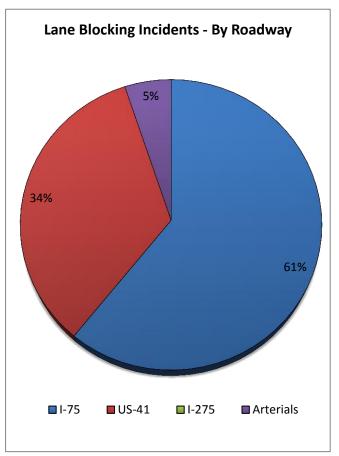


8. Lane Blocking In	cidents - By C	ounty and Roa	dway:			
	Collier	Lee	Charlotte	Sarasota	Manatee	Other Dist 1
Roadways	County	County	County	County	County	Counties
I-75	26	63	11	38	26	-
US-41	24	38	5	12	14	-
I-275	-	-	-	-	0	-
Arterials	2	4	0	2	1	5
Total Incidents	52	105	16	52	41	5

	District 7*	District 6*	District 4*	FL Turnpike*	Total Incidents
Roadways	TMC	TMC	TMC	TMC	By Roadway
I-75	0	0	2	-	166
US-41	0	0	-	-	93
I-275	0	-	-	-	0
Arterials	0	0	0	0	14
Total Incidents	0	0	2	0	273

*These are incidents that occurred outside of the District 1 coverage area but requires SWIFT SunGuide assistance.





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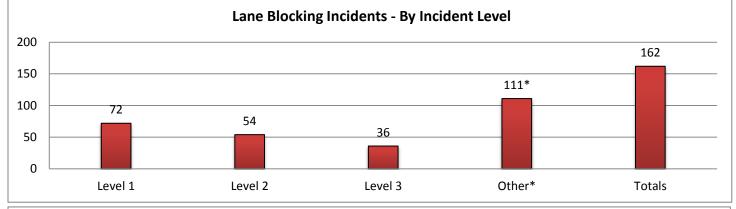


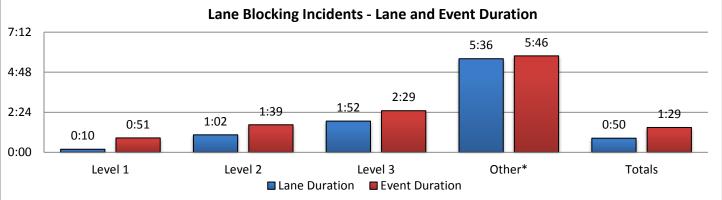


9. LANE E	BLOCKING	INCIDEN	TS - By Ind	cident Lev	vel:							
	Co	ollier Cour	nty	L	ee Count	ounty Charlotte County			unty Sarasota County			inty
		Lane	Event		Lane	Event		Lane	Event		Lane	Event
	Events	Duration	Duration	Events	Duration	Duration	Events	Duration	Duration	Evevnts	Duration	Duration
Level 1	11	0:07	0:43	21	0:11	0:53	6	0:14	1:00	21	0:12	0:55
Level 2	8	0:50	2:15	14	1:05	1:26	3	1:05	1:15	13	1:10	1:34
Level 3	11	1:30	2:06	5	1:01	1:47	4	0:59	1:18	5	1:09	1:31
Other*	22*	7:59	8:05	65*	5:20	5:33	3*	1:35	1:43	13*	4:23	4:30
Totals	30	0:48	1:37	40	0:36	1:11	13	0:39	1:09	39	0:38	1:12

	Manatee County			Other Dist 1 Counties			Other Distrcit TMCs			Total		
	Lane		Event		Lane	Event		Lane	Event		Lane	Event
	Events	Duration	Duration	Events	Duration	Duration	Events	Duration	Duration	Evevnts	Duration	Duration
Level 1	13	0:11	0:48	0	0:00	0:00	0	0:00	0:00	72	0:10	0:51
Level 2	16	1:01	1:41	0	0:00	0:00	0	0:00	0:00	54	1:02	1:39
Level 3	7	2:25	3:37	2	8:24	8:36	2	1:10	1:12	36	1:52	2:29
Other*	5*	5:22	5:28	3*	3:53	3:59	0*	0:00	0:00	111*	5:36	5:46
Totals	36	0:59	1:44	2	8:24	8:36	2	1:10	1:12	162	0:50	1:29

*Incidents classified as "Other" are police activity or scheduled road work, and are not included in the Level 1, 2, & 3 totals.





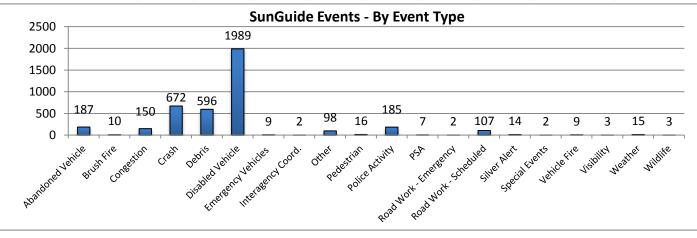
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10. SunGuide Events -	by Event	Туре:							
	Collier	Lee	Charlotte	Sarasota	Manatee	Other D-1	Other Dist.	Total #	
Incidents	County	County	County	County	County	Counties	TMCs	of Events	
Abandoned Vehicle	39	58	17	49	24	0	0	187	
Amber Alerts	0	0	0	0	0	0	0	0	
Bridge Work	0	0	0	0	0	0	0	0	
Brush Fire	4	4	1	1	0	0	0	10	
Congestion	9	14	2	56	69	0	0	150	
Crash	66	150	25	216	211	4	0	672	
Debris	114	152	111	131	87	1	0	596	
Disabled Vehicle	642	660	165	285	236	0	1	1989	
Emergency Vehicles	2	1	0	4	2	0	0	9	
Evacuation	0	0	0	0	0	0	0	0	
Flooding	0	0	0	0	0	0	0	0	
Interagency Coord.	0	0	0	0	0	0	2	2	
LEO Alerts	0	0	0	0	0	0	0	0	
Other	11	36	10	26	13	2	0	98	
Pedestrian	3	1	3	5	4	0	0	16	
Police Activity	69	82	11	14	9	0	0	185	
PSA	0	7	0	0	0	0	0	7	
Road Work - Emergency	1	0	0	0	1	0	0	2	Note: Incident
Road Work - Scheduled	21	60	1	14	7	4	0	107	categories that are listed as
Silver Alert	0	14	0	0	0	0	0	14	zero are not
Special Events	1	0	0	0	0	1	0	2	included in the
Vehicle Fire	4	0	1	4	0	0	0	9	chart below.
Visibility	1	0	2	0	0	0	0	3	
Weather	5	2	2	2	4	0	0	15	
Wildlife	2	0	0	0	1	0	0	3	
Total Incidents	994	1241	351	807	668	12	3	4076	



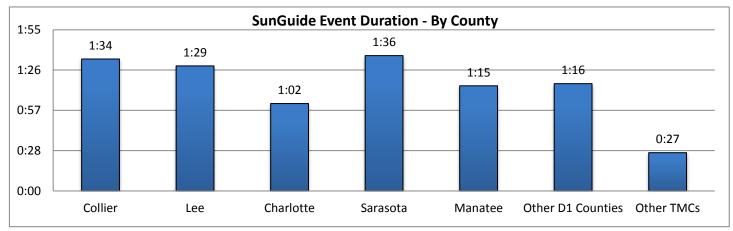
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11. SunGuide Event Du	iration (A							
	Collier	Manatee	Other D-1	Other Dist.	All			
Incidents	County	County	County	County	County	Counties	TMCs	Counties
Abandoned Vehicle	13:04	6:22	10:00	11:01	6:40	0:00	0:00	9:21
Amber Alerts	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Bridge Work	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Brush Fire	3:02	0:44	0:34	0:05	0:00	0:00	0:00	1:34
Congestion	0:33	0:54	1:09	0:55	1:10	0:00	0:00	1:00
Crash	1:29	1:13	1:13	1:14	1:24	2:17	0:00	1:18
Debris	0:15	0:16	0:10	0:20	0:19	0:03	0:00	0:15
Disabled Vehicle	1:03	0:49	0:42	1:04	0:55	0:00	0:10	0:55
Emergency Vehicles	0:14	0:34	0:00	0:25	0:16	0:00	0:00	0:21
Evacuation	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Flooding	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Interagency Coord.	0:00	0:00	0:00	0:00	0:00	0:00	0:36	0:36
LEO Alerts	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Other	0:24	0:26	0:10	0:20	0:15	0:06	0:00	0:20
Pedestrian	0:15	0:07	0:05	0:09	0:08	0:00	0:00	0:09
Police Activity	0:24	0:26	0:27	0:28	0:26	0:00	0:00	0:25
PSA	0:00	30:21	0:00	0:00	0:00	0:00	0:00	30:21
Road Work - Emergency	2:10	0:00	0:00	0:00	4:28	0:00	0:00	3:19
Road Work - Scheduled	8:10	5:57	2:26	4:54	4:27	1:02	0:00	5:55
Silver Alert	0:00	4:41	0:00	0:00	0:00	0:00	0:00	4:41
Special Events	3:37	0:00	0:00	0:00	0:00	1:49	0:00	2:43
Vehicle Fire	0:46	0:00	2:18	1:03	0:00	0:00	0:00	1:03
Visibility	1:13	0:00	2:19	0:00	0:00	0:00	0:00	1:57
Weather	3:39	7:20	5:56	2:34	3:13	0:00	0:00	4:11
Wildlife	0:55	0:00	0:00	0:00	0:06	0:00	0:00	0:38
Total Incidents	1:34	1:29	1:02	1:36	1:15	1:16	0:27	1:27



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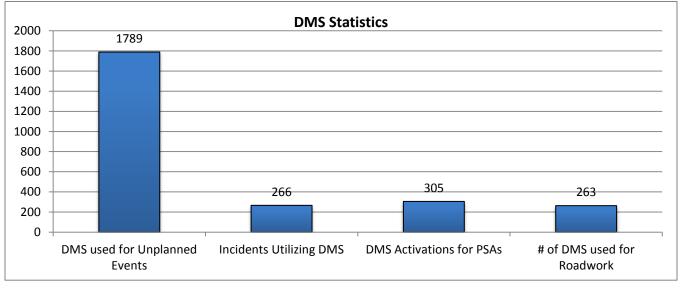
Iransportation



12. Event DMS Statistics:			
Number of DMS Used for	Number of Incidents	Average Number of DMS	Average DMS Message
Unplanned Events*:	Utilizing DMS	per Incident	Duration
1789	266	7	3:00

Sout

	13. PSA - DMS Activations:	14. Road Work - D	MS Statis	stics:	
	Number of Public Service Announcement	Scheduled	Emer	gency	Total # Road Work
	DMS Activations	Road Work	Road	Work	Patterns
	305	43		1	44
* т	he DMS used for "I Innlanned Events" includes	# DMS Used for Road	d Work	Average	# of DMS/Pattern
* The DMS used for "Unplanned Events" includes crashes, congestion, visibility, silver alerts, etc.		263			6





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15. Event Location - Summary By Exit Reference:				
I-75 Northbound I-75 Southbound				
Mile <49	0	Mile <49	0	
Mile 49-79.9	136	Mile 49-79.9	216	
Mile 80-100.9	162	Mile 80-100.9	109	
Mile 101-104.9	23	Mile 101-104.9	21	
Mile 105-106.9	23	Mile 105-106.9	47	
Mile 107-110.9	74	Mile 107-110.9	53	
Mile 111-115.9	58	Mile 111-115.9	40	
Mile 116-122.9	115	Mile 116-122.9	157	
Mile 123-127.9	134	Mile 123-127.9	48	
Mile 128-130.9	44	Mile 128-130.9	64	
Mile 131-135.9	79	Mile 131-135.9	61	
Mile 136 -137.9	21	Mile 136 -137.9	15	
Mile 138 -138.9	38	Mile 138 -138.9	23	
Mile 139 - 140.9	77	Mile 139 - 140.9	37	
Mile 141 - 142.9	29	Mile 141 - 142.9	26	
Mile 143 - 157.9	105	Mile 143 - 157.9	125	
Mile 158 - 160.9	23	Mile 158 - 160.9	12	
Mile 161 - 163.9	22	Mile 161 - 163.9	25	
Mile 164 - 166.9	24	Mile 164 - 166.9	21	
Mile 167 -169.9	31	Mile 167 -169.9	28	
Mile 170 - 178.9	64	Mile 170 - 178.9	36	
Mile 179 - 181.9	18	Mile 179 - 181.9	16	
Mile 182 - 190.9	55	Mile 182 - 190.9	59	
Mile 191 - 192.9	19	Mile 191 - 192.9	23	
Mile 193 - 194.9	20	Mile 193 - 194.9	23	
Mile 195 -199.9	34	Mile 195 -199.9	21	
Mile 200 - 204.9	44	Mile 200 - 204.9	45	
Mile 205 - 206.9	45	Mile 205 - 206.9	20	
Mile 207 - 209.9	27	Mile 207 - 209.9	27	
Mile 210 -212.9	87	Mile 210 -212.9	28	
Mile 213 - 216.9	88	Mile 213 - 216.9	47	
Mile 217 - 219.9	45	Mile 217 - 219.9	41	
Mile 220 - 223.9	73	Mile 220 - 223.9	53	
Mile 224 -227.9	57	Mile 224 -227.9	58	
Mile 228 - 228.9	14	Mile 228 - 228.9	19	
Mile 229 -229.9	2	Mile 229 -229.9	3	
Mile 230 - 239.9	2	Mile 230 - 239.9	2	
> Mile 240	0	> Mile 240	0	
North Total	1912	South Total	1649	

US-41 Northbound				
Collier	23			
Lee	73			
Charlotte	7			
Sarasota	101			
Manatee	104			
North Total	308			

US-41 Southbound				
Collier 14				
Lee	26			
Charlotte	6			
Sarasota	17			
Manatee	15			
South Total	78			

Total Events on US-41
386

Total Events on I-75	
3561	

Note: The charts for these tables appear on the following page.

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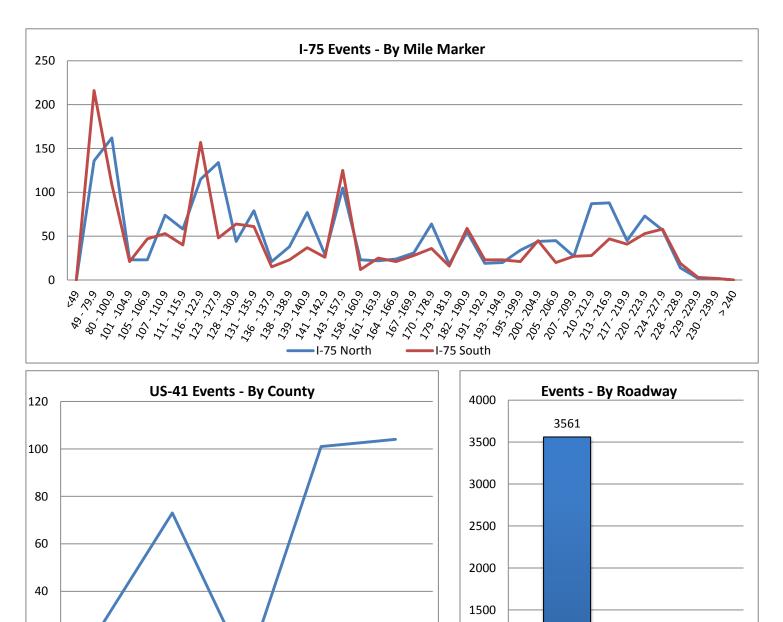
collier

SWIFT SUITCUIDE CENTER SouthWest Interagency facility for Transportation



386

US-41



Manatee

sarasota

US-41 South

Charlotte

US-41 North

vee

1000

500

0

I-75



Waze

Total Number of Incidents

Swift SunGuide Center November, 2014





16. Event Detection Source:				
Assest Management (includes Dbi & ICA)	8	0.2%	Event Detection	Source
CCTV - District 1 TMC	1111	27.3%	Event Detection	Source
CCTV - Other	0	0.0%	Assest Management 8	
Construction Agencies	103	2.5%		
County and Local Law Enforcement	1	0.0%	CCTV - District 1 TMC	1111
Emergency Operations Center	2	0.0%	Construction Agencies 103	
Emergency Operations Center-Lee	2	0.0%	County and Local Law Enforcement 1	
FDOT District 1 ITS Managers	0	0.0%	Emergency Operations Center 2	
FDOT District 1 (includes PIO)	4	0.1%	Emergency Operations Center-Lee 2	
FDOT Maintenance	0	0.0%		
FHP Dispatch, Website, or Radio	1239	30.4%	FDOT District 1 (includes PIO) 4	
FHP Incident Alerts	0	0.0%	FHP Dispatch, Website, or Radio	1239
Fire Department	0	0.0%	Motorists/511 Feedback 1	
HazMat/DEP	0	0.0%	Road Ranger	1466
мссо	0	0.0%	RTMC - ITS Devices 87	
Media	0	0.0%		
Motorists/511 Feedback	1	0.0%		
Other	0	0.0%	Sheriff's Office - Lee County 6	
Other Airport	0	0.0%	Sheriff's Office - Manatee County 1	
Other Field Personnel	0	0.0%	Sherriff's Officer - Charlotte County 4	
Road Ranger	1466	36.0%	TMC - District 4 2	
RTMC - ITS Devices (TSS & Safety Barrier)	87	2.1%	TMC - District 5 12	
RTMC Scanner	0	0.0%		
RTMC Staff (On Scene)	0	0.0%	TMC - Other Districts 2	
Sherriff's Officer - Charlotte County	4	0.1%	Traffic Engineering 1	
Sheriff's Office - Collier County	2	0.0%	Waze 22	
Sheriff's Office - Lee County	6	0.1%		1000 1500 2000
Sheriff's Office - Manatee County	1	0.0%	0 50	00 1000 1500 2000
Sheriff's Office - Sarasota County	0	0.0%		
SW Florida Internantion Airport	0	0.0%	Note: Event Detection Source Categor included in the above chart.	ries listed as zero are not
TMC - District 4	2	0.0%	included in the above chart.	
TMC - District 5	12	0.3%		
TMC - District 7	0	0.0%		
TMC - Other Districts	2	0.0%		
Tow Truck Companies	0	0.0%		
Traffic Engineering	1	0.0%		
14/272	22			

22

4076

0.5%

100.0%

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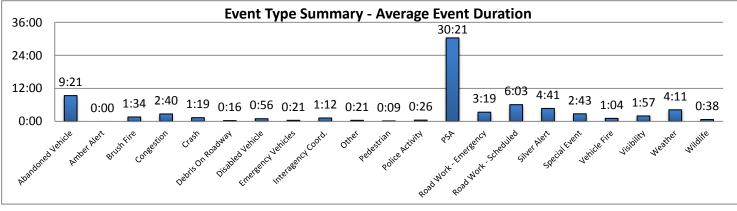
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17. Event Type Summary			
			Average
.	# . (F	Average On	
Event Types Abandoned Vehicle	# of Events 187	Scene Time 2:28	Duration 9:21
Abandoned Venicle Amber Alert	0	0:00	9:21 0:00
	-		
Bridge Work	0	0:00	0:00
Brush Fire	10	0:09	1:34
Congestion	150	0:00	2:40
Crash	672	0:57	1:19
Debris On Roadway	596	0:11	0:16
Disabled Vehicle	1989	0:23	0:56
Emergency Vehicles	9	0:17	0:21
Evacuation	0	0:00	0:00
Flooding	0	0:00	0:00
Interagency Coord.	2	0:00	1:12
LEO Alert	0	0:00	0:00
Other	98	0:08	0:21
Pedestrian	16	0:04	0:09
Police Activity	185	0:20	0:26
PSA	7	0:00	30:21
Road Work - Emergency	2	1:05	3:19
Road Work - Scheduled	107	0:17	6:03
Silver Alert	14	0:00	4:41
Special Event	2	0:00	2:43
Vehicle Fire	9	0:41	1:04
Visibility	3	0:00	1:57
Weather	15	0:00	4:11
Wildlife	3	0:02	0:38
Total Events	4076	0:21	3:40



Florida Department of Trans District 1	portation	_	t SunGui lovembe	de Center r, 2014	Monthly Operations Report
FDOI		SouthWest In	SUNG	UIDE CENTER facility for Transportation	(511)
		Road Ra	anger I	nformation	
Weekday	Road Ranger	S		County	Limits
RR104 MM 49-80	RR111	MM 167-193		Collier County	Mile 50-115
RR103 MM 80-105	RR108	MM 191-213		Lee County	Mile 115-149
RR105 (Spare Truck)		MM 210-230		Charlotte County	Mile 149-172
RR106 MM 105-123	*RR112	MM 224-230 8		Sarasota County	Mile 172-213
RR107 MM 116-138		I-275 MM 0-13	3	Manatee County	Mile 213-232
RR110 MM 136-158	RR115	(Spare Truck)			
RR109 MM 143-170					
*RR112 is primarily dispatched from	om the District 7	RTMC			
	D				
	Road Ranger	s MM 167-193		Sunday Road RR103 MM 49-80	RR111 MM 167-193
<i>RR104</i> MM 49-80 <i>RR103</i> MM 80-105	RR111 RR113			<i>RR103</i> MM 49-80 <i>RR104</i> MM 80-105	
RR105 (Spare Truck)		MM 210-230 MM 224-230		RR104 Wivi 80-105 RR105 (Spare Truck)	RR113 MM 210-230 RR112 MM 224-230
RR105 (Spare Track) RR106 MM 105-123	NNI12	I-275 MM 0-13	,	RR105 (Spure Track) RR106 MM 105-123	I-275 MM 0-13
<i>RR100</i> MM 103-123 <i>RR109</i> MM 143-170	*RR113	I-275 MM 0-13		<i>RR109</i> MM 143-170	* <i>RR113</i> I-275 MM 0-13
*RR 113 covers I-275 until 11 AM	when RR112 arr	ives for District 7		*RR 113 covers I-275 until 11 AM whe	n RR112 arrives for District 7
				Road Ranger Assists - Sun	Total SunGuide
18. Road Ranger Assist	s Summary		6000		Events
Total SunGuide Events		4076		4076	
Events with Road Rang	er Response	1817	4000		Events with Road Ranger
Total RR On-Scene Acti	vites	2318		1817	-8 Response
Average Activities/Assi	sted Event	1.28	2000		□ Total RR On-
% of Events Assisted		44.58%	_		Scene Activites
		•	0		
19. Road Rang	-	Γ			
By County	1			Road Ranger Events -	By County
District 1	Road Ranger				Collier
Counties	Events	-		14%	Lee
Collier	676			29%	· \
Lee Charlotte	568 278			200/	Charlotte
				20%	■ Sarasota
Sarasota Manatee	463 335				
Other	1				■ Manatee
Totals	2321	-		12% 25%	□ Other
10(015	2321	J			

Swift SunGuide Center November, 2014

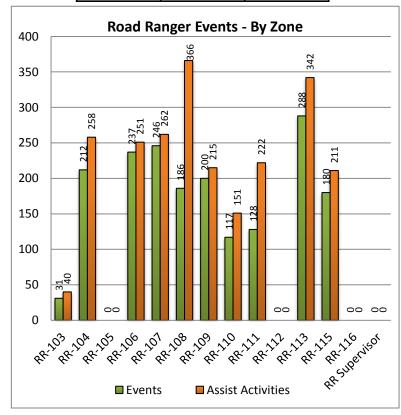
Monthly Operations Report



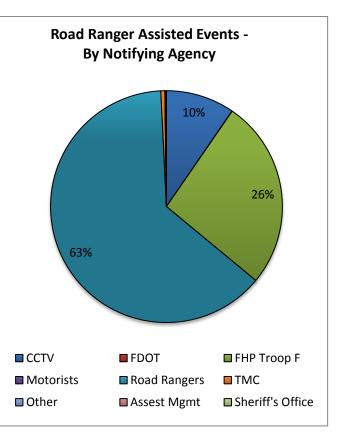
SWIFT SUITCUIDE CENTER SouthWest Interagency facility for Transportation



20. Road Ranger Events - By Zone:				
Road Ranger	Road Ranger	Assist		
Zones	Events	Activities		
RR-103	31	40		
RR-104	212	258		
RR-105	0	0		
RR-106	237	251		
RR-107	246	262		
RR-108	186	366		
RR-109	200	215		
RR-110	117	151		
RR-111	128	222		
RR-112	0	0		
RR-113	288	342		
RR-115	180	211		
RR-116	0	0		
RR Supervisor	0	0		
Totals	1825	2318		



21. Road Ranger Assisted Events -				
By Notifying Agency:				
Notifying	Number of	% of		
Agency	Events	Events		
ССТV	221	9.5%		
FDOT	1	0.0%		
FHP Troop F	610	26.3%		
Motorists	0	0.0%		
Road Rangers	1461	62.9%		
тмс	13	0.6%		
Other	0	0.0%		
Assest Mgmt	2	0.1%		
Sheriff's Office	3	0.1%		
Waze	10	0.4%		
Totals	2321	100.0%		



Swift SunGuide Center November, 2014 Monthly Operations Report

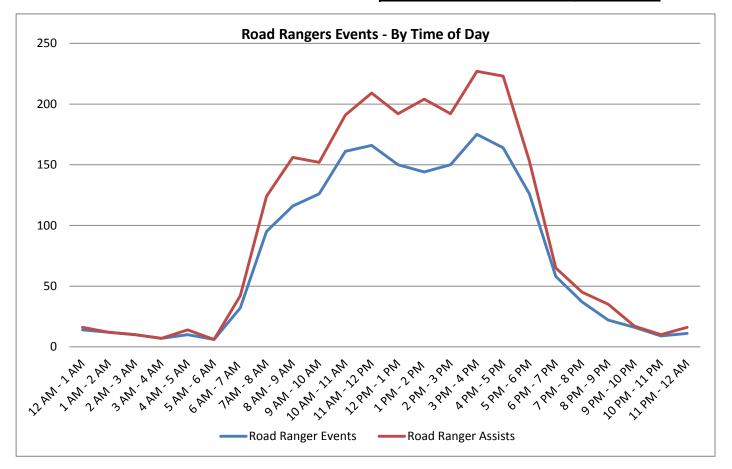


SWIFT SUITOUIDE CENTER SouthWest Interagency facility for Iransportation



22. Road Ranger Assisted Events -					
By Time of Day:					
Time	RR	RR			
of Day	Events	Assists	S		
12 AM - 1 AM	14	16			
1 AM - 2 AM	12	12			
2 AM - 3 AM	10	10			
3 AM - 4 AM	7	7			
4 AM - 5 AM	10	14			
5 AM - 6 AM	6	6			
6 AM - 7 AM	32	42			
7AM - 8 AM	95	124			
8 AM - 9 AM	116	156			
9 AM - 10 AM	126	152			
10 AM - 11 AM	161	191			
11 AM - 12 PM	166	209			

Time	RR	RR
of Day	Events	Assists
12 PM - 1 PM	150	192
1 PM - 2 PM	144	204
2 PM - 3 PM	150	192
3 PM - 4 PM	175	227
4 PM - 5 PM	164	223
5 PM - 6 PM	126	153
6 PM - 7 PM	58	65
7 PM - 8 PM	37	45
8 PM - 9 PM	22	35
9 PM - 10 PM	16	17
10 PM - 11 PM	9	10
11 PM - 12 AM	11	16
Totals	1817	2318





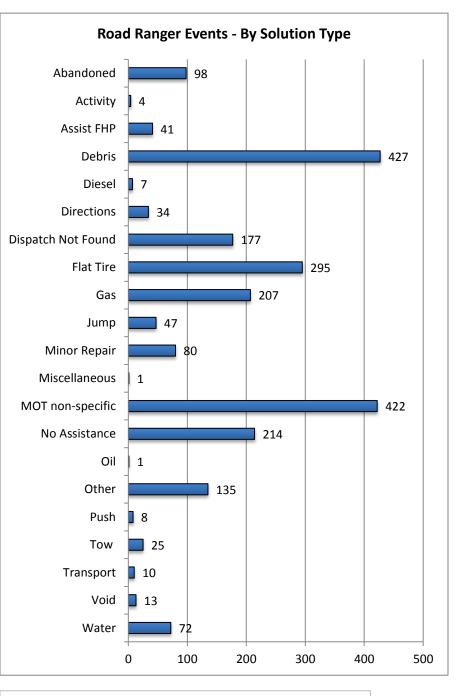
23. Road Ranger Events -	
By Solution Type:	
Problem Type	# of Assists
Abandoned	98
Absorbant	0
Activity	4
Assist FHP	41
Bleach	0
Cold Patch Asphalt	0
Debris	427
Deploy Cones	0
Diesel	7
Directions	34
Dispatch Not Found	177
Flare	0
Flat Tire	295
Flood Lamp	0
Gas	207
Jump	47
Livestock	0
Lockout	0
Minor Repair	80
Miscellaneous	1
MOT non-specific	422
No Assistance	214
Oil	1
Other	135
Phone	0
Portland Cement	0
Push	8
Radio	0
Tow	25
Translate	0
Transmission Fluid	0
Transport	10
Turbo Flare	0
Unsuccessful Repair	0
Void	13
Water	72
Wildlife	0
	2318
Total Assist Activities	2310

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Note: Problem Type categories listed as zero are not included in the above chart.